

Purpose of this Privacy Notice

This Privacy Notice is intended to define the principles adopted by Termoacqua Tecnologie Srl, as the parent company of the Termoacqua Group, regarding the use and protection of the Personal Data of customers and suppliers operating for all companies within the Group.

The Company and all its subsidiaries respect the privacy rights of customers and suppliers and are committed to processing Personal Data responsibly and in compliance with applicable laws, requiring the same level of care from you.

This Privacy Notice describes the Personal Data we collect and process, the purposes of the processing, and your rights in relation thereto.

Data Controller for the Termoacqua Group Companies

The Data Controller is: TERMOACQUA TECNOLOGIE S.R.L.

TERMOACQUA TECNOLOGIE S.R.L. hereby informs you that your company name, as well as the personal and identifying data of the contact person who will interface with our company, will be collected and processed for the following purposes, which are essential to the business relationship:

- Performance of contractual and/or collaboration activities;
- Fulfillment of administrative and accounting obligations (including statutory obligations);
- Execution of any external professional collaborations required to fulfill legal obligations;
- Protection of contractual rights;
- Internal statistical analyses.

Other activities subject to your consent:

- ☐ Marketing activities through the sending of promotional and advertising material relating to products or services similar to those covered by the existing commercial relationship.

Please be informed that processing activities carried out using paper and/or electronic tools do not involve automated decision-making processes.

General Information

We process Personal Data relating to Data Subjects whose Personal Data may have been provided to us.

For the purposes of this Privacy Notice, Termoacqua Tecnologie Srl, acting also on behalf of its subsidiaries, will act as Data Processor for the Personal Data of the Data Subjects.

Other companies may also act as Data Processors for specific data processing activities, particularly in relation to IT system management, such as the External Data Processor pursuant to GDPR, Legislative Decree 101/2018, and subsequent amendments.

Should you be required, within the scope of the relationship, to process confidential data relating to employees of our Company, your details may be shared with the External Data Processor, who may contact you, if deemed necessary, to verify the data protection measures adopted by your organization.

Legal Basis for Processing

The processing is carried out based on the existence of a contractual relationship between the Data Controller and the Data Subject and, in any case, is necessary for the pursuit of the legitimate interest of the Data Controller.

Provision of Data

The provision of data is optional; however, it is necessary for achieving the purposes outlined above. Failure to provide such data will prevent the fulfillment of contractual obligations or the administrative, accounting, or informational management of the relationship.

Personal Data That May Be Collected or Shared

The types of Personal Data processed or shared may include, by way of example:

- Identification and contact details (e.g., name, address, phone number, email address, date of birth);
- Professional data (e.g., employer, job title, role, office location);
- Location and electronic data (e.g., website browsing history);
- Personal and professional life details;
- National identifiers (e.g., tax code, VAT number, ID card/passport);
- IT data necessary to access the Company's web platform or mobile application (e.g., IP addresses, navigation data, login credentials);
- Financial details (e.g., bank account number);
- Any other information voluntarily provided (e.g., inquiries or complaints) or subject to exchange.

Data Disclosure and Scope of Communication

Personal Data may be communicated to the following categories of recipients used by TERMOACQUA TECNOLOGIE S.R.L. to perform activities functional to service provision:

- Subsidiaries for intercompany customer portfolio management;
- Accounting firms for accounting and tax compliance;
- Banks for payment processing;
- Law firms in the event of disputes;
- Public authorities for mandatory legal communications;
- Consultants, whether individual or associated.

Personal Data will not be disclosed to the public.

Data Retention Period

Personal Data will be retained for the time necessary to fulfill the purposes indicated above, in compliance with contractual and legal requirements, unless otherwise required by law.

Rights of the Data Subject

You are recognized and guaranteed the right to:

- Request access to your Personal Data;
- Request rectification or erasure of the data;
- Request restriction of processing;
- Object to processing;

- Exercise the right to data portability.

These rights may be exercised by sending an email to privacy@termoacqua.com.
Processing will be discontinued upon receipt of a valid request, where applicable.

Right to Lodge a Complaint with the Supervisory Authority

The Data Subject has the right to lodge a complaint with the competent Supervisory Authority if the responses provided by the Data Controller are deemed unsatisfactory.
The competent authority is the Italian Data Protection Authority (Garante per la Protezione dei Dati Personali).

Requests or Clarifications

For questions or clarifications regarding how we process Personal Data, to obtain further information about this Privacy Notice, or to exercise your privacy rights, please contact:

Internal Privacy Officer Email: privacy@termoacqua.com

Updates to This Privacy Notice

This Privacy Notice may be updated periodically to reflect changes in privacy practices or regulatory requirements.

Place and Date: _____

For Acceptance: _____